

Margaret (Megan) Osterloh

Magna, UT 84044
mcosterloh@gmail.com
801-759-0986

Looking for an family history internship from January - April 2019.

Willing to relocate: Anywhere
Authorized to work in the US for any employer

Work Experience

Customer Service Supervisor

BYU-Pathway - Salt Lake City, UT
August 2018 to Present

I answer emails from students, train new employees, and answer new employees questions.

Mary Kay Independent Beauty Consultant

Mary Kay Inc - Magna, UT
January 2017 to Present

I am working here to gain the knowledge, tools, and support I need to own my own family history business, which I hope to be in the next 5-10 years.

Family History Consultant and Ward Indexer

The Church of Jesus Christ of Latter-day Saints - Magna, UT
January 2014 to Present

I help members of our church with family history.

Family History Consultant

The Church of Jesus Christ of Latter-day Saints - Taylorsville, UT
August 2016 to March 2018

I answered family history questions, helped those struggling with family history, and taught them how to do it on their own.

Work from Home Agent

Progrexion - West Valley City, UT
February 2017 to February 2018

I provide outbound phone calls for credit repair.

CSR - Customer Service Representative

C3/CustomerContactChannels - Salt Lake City, UT
November 2016 to February 2017

I worked on their humana account. It is a great account. I take phone calls and enroll people into their pharmacy.

Customer Service Representative

Alorica - Magna, UT
March 2013 to November 2016

I answered phone calls. I was able to help others with their computer problems quickly. The skills I used were: typing, customer service, and multitasking.

Team Member

Wasatch Valley Pizza - Magna, UT
November 2011 to May 2013

Deliver Pizza, handle money, and assist customers in the store, as well as on the phone.

Custodian

Rivendell Maintenance - Salt Lake City, UT
July 2010 to June 2011

Cleaning buildings

Cashier

Seagull Book - Salt Lake City, UT
October 2009 to January 2010

Handled money, worked cash register, and assisted customers in person, as well as on the phone.

Sweeper

Granite School District - Salt Lake City, UT
May 2007 to July 2009

Cleaning offices

Education

Bachelor's in Interdisciplinary Studies with an emphasis in Family History Research and a minor in Communications.

Brigham Young University-Idaho Online - Rexburg, ID
September 2017 to July 2019

Associate in Family History Research

Brigham Young University-Idaho Online - Rexburg, ID
September 2014 to July 2016

Certificate in Family History Research

Brigham Young University-Idaho Online - Rexburg, ID
September 2014 to July 2015

High School Diploma in General Studies

Hunter High School - West Valley City, UT
August 2006 to June 2009

Skills

Microsoft Office, Indexing, Type at least 60 wpm

Additional Information

I was a volunteer at a family history center in Taylorsville, Utah for 18 months.